

Topic: Strategies & Techniques Around Reducing Truck Rolls for Broadband

Summary:

Is your company focused on reducing truck rolls and field dispatches for broadband? Join us this month to understand and discuss strategies and techniques utilized by Frontier Communications to reduce dispatches to the field while improving the customer experience, a win-win situation.

Discussion Leader: Kelly Morgan, VP/GM Frontier Secure



Kelly Morgan leads Frontier Communications' Value-Added Services portfolio ([Frontier Secure](#)) as the Vice President and General Manager. Frontier Secure includes multiple products and services, with each providing protection and security and overall peace of mind to consumers and small businesses. Frontier Secure is focused on protection of digital lives in areas of content, devices and people.

Mr. Morgan joined Frontier as Director of Strategic Initiatives in 2008. Prior to Frontier, Mr. Morgan was at Symantec Corporation and VERITAS Corporation leading global services expansion for data and security verticals in EMEA, APJ and the Americas.